

Decision Maker: CARE SERVICES POLICY DEVELOPMENT AND SCRUTINY COMMITTEE

Date: Tuesday 18 June 2013

Decision Type: Non-Urgent Non-Executive Non-Key

Title: CARE SERVICES PORTFOLIO PLAN PRIORITIES 2013/2014

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Chief Officer: Terry Parkin, Executive Director of Education, Care & Health Services

Ward: All Wards

1. Reason for report

This report presents the PDS Committee with the most recent update on progress with the Care Services Portfolio Plan Priorities for 2012/13 (Appendix A) and the draft Portfolio Plan Priorities for 2013/14 (Appendix C) for consideration and comment.

2. **RECOMMENDATIONS**

The PDS is asked to:-

- a) Note the progress made against the actions in the 2012/13 Portfolio Plan
- b) Comment on the draft Care Services Portfolio Plan for 2013/14

The Portfolio Holder is asked to-

- a) Agree the 2013/14 draft Care Services Portfolio Plan

Corporate Policy

1. Policy Status: Existing Policy:
 2. BBB Priority: Children and Young People Supporting Independence:
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Financial

1. Cost of proposal: Not Applicable:
 2. Ongoing costs: Not Applicable:
 3. Budget head/performance centre: Education, Care Services and Health department
 4. Total current budget for this head: £112m (Education and Care Services)
 5. Source of funding: ECS Approved Revenue Budget 2013/14
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Staff

1. Number of staff (current and additional): 900 approx
 2. If from existing staff resources, number of staff hours: N/A
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Legal

1. Legal Requirement: None:
 2. Call-in: Applicable:
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Customer Impact

1. Estimated number of users/beneficiaries (current and projected): All residents of the borough
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Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

3. COMMENTARY

3.1 Progress on the 2012/13 Care Services Portfolio Plan

3.2 The 2012/13 Care Services Portfolio Plan details the seven priority outcomes and supporting aims for the Care Services Portfolio. Of these priority outcomes, Outcome three is jointly held with the Education Portfolio, and Outcomes four to nine relate solely to Care Services. Outcomes one and two relate to the Education Portfolio and therefore do not form part of this report. The outcomes are listed below:-

Outcome 3: Children and young people behave positively, take responsibility for their actions and feel safe within the borough;

Outcome 4: Children and young people are safe where they live, go to school, play and work;

Outcome 5: Ensuring the health and wellbeing of children and young people and their families;

Outcome 6: Enhancing quality of life for people with care and support needs;

Outcome 7: Maximising independence and reducing the need for care and support;

Outcome 8: Ensuring that people have a positive experience of care and support;

Outcome 9: Safeguarding adults whose circumstances make them vulnerable and protecting from avoidable harm;

3.3 The attached summary report (Appendix A) highlights the key areas of progress against these outcomes. Appendix B provides current performance in key indicators as at the end of March 2013. 20 of the 30 aims to be progressed during the year are on target with 10 aims requiring more work in 2013/14.

The Care Services Portfolio has achieved progress across a range of adult and children's social care services and in terms of direct impact for our service users the highlights are:

- 22 new sets of foster carers were recruited against a target of 20
- 17 children were subject to an adoption order compared with 10 in 2011/12. Two of the children adopted this year had disabilities and there were three sibling groups
- 124 fewer adults and older people placed in residential and nursing homes than in 2011/12
- 103 individuals moved into Regency Court and Sutherland Court Extra Care Housing schemes
- Homelessness has been prevented for 2,137 households
- The new short breaks service for people with learning disabilities opened in November 2012 with an additional ten new guests now using the service
- A new supported living scheme for seven young adults with learning disabilities, opened in January 2013

The aim to minimise the use of temporary accommodation for people who are homeless, has been the most significant challenge for the Care Services Portfolio. Despite acquiring an additional 194 housing units, it has not been possible to keep pace with the current level of homelessness and spiralling prices across London. The use of temporary accommodation remains above our aim of having fewer than 438 people in temporary accommodation with

764 people in such accommodation at the end of March 2013. Members will be aware that this priority has been the subject of separate reports to Care Services PDS and regular progress reports will continue through the housing performance reports, and the budget monitoring.

3.4 Draft priorities for the Care Services Portfolio Plan 2013/14

3.5 The draft priorities within the Care Services Portfolio Plan 2013/14 (Appendix C) are aimed at 'supporting improved quality of life through encouraging high aspirations, maximising independence, promoting healthy lives and protecting the most vulnerable'.

3.6 It is proposed that the four priority outcomes for the Care Services Portfolio remain aligned to the national outcome areas covering housing, adults and children's social care, and reflect the Government's outcome frameworks for these services.

3.7 The four Care Services Priority Outcomes are:-

- Ensuring the **health and wellbeing** of children, young people and their families, and enhancing quality of life for adults and older people with care and support needs
- Maximising **independence** and reducing the need for care and support
- Ensuring that people have a **positive experience** of care and support
- Ensuring children and young people are safe within the community, and adults and older people whose circumstances make them vulnerable are protected from avoidable harm

3.8 These Priority Outcomes will be underpinned by supporting aims to promote the health and wellbeing, independence, and safety of service users, and ensure a positive experience of care and support.

3.9 Key areas for the 2013/14 Portfolio will include:-

- Enhancing the service user offer to provide more choice and control
- Market testing service models to open up opportunities for integration and establish who is best placed to deliver services
- Strengthening the quality assurance and contract monitoring process through partnership working with the Clinical Commissioning Group (CCG)
- Supporting the transition of young people leaving care and moving into independent living, further/higher education and employment
- Improving permanency planning for Looked After Children
- Focussing on homelessness prevention by working in partnership and make best use of the supply and use of affordable housing

3.10 Progress against Portfolio Priorities will be reported to the Care Services PDS in November.

4. POLICY IMPLICATIONS

4.1 The Plan reflects the priorities of the Care Services Portfolio.

5. FINANCIAL IMPLICATIONS

The four year financial forecast gives an overview of the key service and financial pressures facing the Council and identifies in detail the cost pressures facing Care Services

6. LEGAL IMPLICATIONS

There are no legal implications directly arising from this report. Any legal implications arising from the implementation of the various actions contained within the plan will be reported to the PDS Committee.

Non-Applicable Sections:	Personnel Implications
Background Documents: (Access via Contact Officer)	Care Services Portfolio Plan 2012/13 Care Services Portfolio Plan 2012/13